



SOLUTION TO COMPLAINTS ON DEFORESTATION, LABOR AND SOCIAL ISSUES

N°	FOLIO	FECHA DE RECEPCIÓN	DESCRIPCIÓN DE LA QUEJA	ÁREA	ACCIONES	FECHA DE CIERRE	AVANCE
1	262	March 3rd 2020	Complaint by a Palmicultor because the AGROIMSA company is detaining the reception of its fruit by decision of a single person, asking that this situation be resolved.	Purchases	A meeting was held with the AGROIMSA Manager in Masbatepec defining 3 main Agreements that benefit both sides.	April 2nd 2020	100%
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